March 31, 2024

OPTIONS NORTHWEST Personal Support Services Contents

For the year ended March 31, 2024

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To the Board of Directors of OPTIONS NORTHWEST Personal Support Services:

Qualified Opinion

We have audited the financial statements of OPTIONS NORTHWEST Personal Support Services (the "Organization"), which comprise the statement of financial position as at March 31, 2024, and the statements of operations, changes in net assets and cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies.

In our opinion, except for the effects of the matter described in the Basis for Qualified Opinion section of our report, the accompanying financial statements present fairly, in all material respects, the financial position of the Organization as at March 31, 2024, and the results of its operations and its cash flows for the year then ended in accordance with Canadian accounting standards for not-for-profit organizations.

Basis for Qualified Opinion

As disclosed in Note 2, the Organization does not record accrued employee compensation entitlements as is required by Canadian accounting standards for not-for-profit organizations. As a result, liabilities are understated and net assets is overstated by \$642,790 as at March 31, 2024 (2023 - \$525,979) and expenditures are understated by \$116,811 for the year ended March 31, 2024 (2023 - overstated by \$4,120). Our audit opinion on the financial statements for the year ended March 31, 2023 was qualified accordingly because of the effect of this departure from Canadian accounting standards for not-for-profit organizations.

We conducted our audit in accordance with Canadian generally accepted auditing standards. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are independent of the Organization in accordance with the ethical requirements that are relevant to our audit of the financial statements in Canada, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our qualified opinion.

Other Matter

The supplementary information contained in schedules 2 to 6 is presented for the purposes of additional analysis and is not part of the basic audited financial statements. The information in the schedules was derived from the accounting records tested in forming an opinion on the financial statements as a whole.

Other Information

Management is responsible for the other information. The other information comprises information included in the annual report, but does not include the financial statements and our auditor's report thereon.

Our opinion on the financial statements does not cover the other information and we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If, based on the work we have performed on this other information, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

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Responsibilities of Management and Those Charged with Governance for the Financial Statements

Management is responsible for the preparation and fair presentation of the financial statements in accordance with Canadian accounting standards for not-for-profit organizations, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing the Organization's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Organization or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Organization's financial reporting process.

Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Canadian generally accepted auditing standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with Canadian generally accepted auditing standards, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that
 are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness
 of the Organization's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Organization's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Organization to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Thunder Bay, Ontario

June 20, 2024

Chartered Professional Accountants

MNPLLP

Licensed Public Accountants



OPTIONS NORTHWEST Personal Support Services Statement of Financial Position

As at March 31, 2024

	Operating Fund - Core	Operating Fund - Individualized Agreements	Passport Fund	Internally Restricted Fund	Invested in Capital Assets Fund	2024	2023
Assets							
Current	0.400.555	000 057		00.400		0.440.070	0.740.400
Cash and cash equivalents	2,183,555	202,857	-	62,460	-	2,448,872	2,746,482
Accounts receivable HST receivable	106,929	1,008	-	-	-	107,937	75,420
Prepaid expenses	24,526 17,432	-	-	-	-	24,526 17,432	62,751 20,561
Interfund balances (Note 3)	(606,873)	20,040	212,948	373,885	-	-	20,301
	1,725,569	223,905	212,948	436,345	-	2,598,767	2,905,214
Tangible capital assets (Note 4)	-	-	-	-	2,214,343	2,214,343	2,409,849
	1,725,569	223,905	212,948	436,345	2,214,343	4,813,110	5,315,063

Continued on next page

OPTIONS NORTHWEST Personal Support Services Statement of Financial Position

As at March 31, 2024

	Operating Fund - Core	Operating Fund - Individualized Agreements	Passport Fund	Internally Restricted Fund	Invested in Capital Assets Fund	2024	2023
Liabilities							
Current							
Accounts payable and accruals	941,861	70,131	-	-	-	1,011,992	1,107,379
Government remittances payable	219,676	-	-	-	-	219,676	370,294
Due to MCCSS	773,667	95,183	-	-	-	868,850	899,638
Deferred revenue (Note 5)	-	-	-	101,654	-	101,654	88,949
Current portion of long-term debt (Note 6)	-	-			pa .		325,415
	1,935,204	165,314	-	101,654	-	2,202,172	2,791,675
Deferred capital contributions (Note 7)		-	-	-	511,036	511,036	540,901
	1,935,204	165,314	-	101,654	511,036	2,713,208	3,332,576
Contingencies (Note 8)			1				
Net Assets							
Operating Fund - Core	(209,635)	-	-	-	-	(209,635)	(13,085
Operating Fund - Individualized Agreements	-	58,591		-	-	58,591	11,44
Passport Fund		-	212,948	-	-	212,948	138,751
Internally Restricted Fund	-	-	-	334,691	-	334,691	301,847
Invested in Capital Assets Fund	-	-			1,703,307	1,703,307	1,543,533
	(209,635)	58,591	212,948	334,691	1,703,307	2,099,902	1,982,487
	1,725,569	223,905	212,948	436,345	2,214,343	4,813,110	5,315,063

Approved on behalf of the Board

Director

OPTIONS NORTHWEST Personal Support Services Statement of Operations For the year ended March 31, 2024

	Operating Fund - Core	Operating Fund - Individualized Agreements	Passport Fund	Internally Restricted Fund	Invested in Capital Assets Fund	2024	2023
Revenue							
Ministry of Children, Community and Social Services	17,711,101	1,691,602	-	-	-	19,402,703	19,634,798
Individual rent and recoveries	1,033,310	-	-	-	-	1,033,310	964,656
Interest earned	120,268	-	-	450 705	-	120,268	80,936
Other recoveries	235,227	33,248	397,956	159,795	-	826,226	803,579
	19,099,906	1,724,850	397,956	159,795	-	21,382,507	21,483,969
Amortization of deferred capital							
contributions (Note 7)	29,865	-	-	-	-	29,865	29,865
Funding repayable to MCCSS	-	-	-	-	-	-	(392,610)
Total revenue	19,129,771	1,724,850	397,956	159,795	-	21,412,372	21,121,224
Expenses (Schedule 1)	19,099,906	1,677,700	323,759	126,951	_	21,228,316	21,056,260
Tangible capital asset additions	(63,004)	-	-	-	_	(63,004)	(317,185)
Long-term debt payments	(325,415)	-	-	-	-	(325,415)	(116,344)
Amortization	427,138	-	-	-	-	427,138	318,854
Total expenses	19,138,625	1,677,700	323,759	126,951	-	21,267,035	20,941,585
Excess (deficiency) of revenue over expenses before other items	(8,854)	47,150	74,197	32,844	-	145,337	179,639
Other items							
Loss on disposal of tangible capital assets	(27,922)	-	-	-	-	(27,922)	(1,221)
Excess (deficiency) of revenue over expenses	(36,776)	47,150	74,197	32,844	-	117,415	178,418

OPTIONS NORTHWEST Personal Support Services Statement of Changes in Net Assets For the year ended March 31, 2024

	Operating Fund - Core	Operating Fund - Individualized Agreements	Passport Fund	Internally Restricted Fund	Invested in Capital Assets Fund	2024	2023
Net assets (deficit), beginning of year	(13,085)	11,441	138,751	301,847	1,543,533	1,982,487	1,804,069
Excess (deficiency) of revenue over expenses	(36,776)	47,150	74,197	32,844	-	117,415	178,418
Change in invested in capital assets (Note 9)	(159,774)	-	-	-	159,774	-	-
Net assets (deficit), end of year	(209,635)	58,591	212,948	334,691	1,703,307	2,099,902	1,982,487

OPTIONS NORTHWEST Personal Support Services Statement of Cash Flows

For the year ended March 31, 2024

	2024	2023
Cash provided by (used for) the following activities		
Operating		
Excess of revenue over expenses	117,415	178,418
Amortization	427,138	318,854
Loss on disposal of tangible capital assets	27,922	1,221
Amortization of deferred capital contributions	(29,865)	(29,865)
	542.610	468,628
Changes in working capital accounts	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	,-
Accounts receivable	(32,517)	18,356
HST receivable	38,225	(21,822)
Prepaid expenses	3,129	(1,568)
Accounts payable and accruals	(95,387)	45,662
Government remittances payable	(150,618)	192,980
Due to MCCSS	(30,788)	83,248
Deferred revenue	12,705	15,447
	287,359	800,931
Financing		
Repayment of long-term debt	(325,415)	(116,344)
Investing		
Purchase of tangible capital assets	(290,120)	(317,185)
Proceeds on disposal of tangible capital assets	30,566	-
	(259,554)	(317,185)
Increase (decrease) in cash resources	(297,610)	367,402
Cash resources, beginning of year	2,746,482	2,379,080
		· · · · · · · · · · · · · · · · · · ·
Cash resources, end of year	2,448,872	2,746,482

For the year ended March 31, 2024

1. Incorporation and nature of the organization

OPTIONS NORTHWEST Personal Support Services (the "Organization") was incorporated under the Province of Ontario Corporations Act without share capital on March 9, 1990 and is a tax-exempt, not-for-profit registered charitable organization based in Thunder Bay, Ontario. The Organization's mission is to collaborate with people and community partners to develop and offer creative personal and clinical services for individuals.

2. Significant accounting policies

The financial statements have been prepared in accordance with Canadian accounting standards for not-for-profit organizations set out in Part III of the CPA Canada Handbook - Accounting, as issued by the Accounting Standards Board in Canada and include the following significant accounting policies:

Fund accounting

The Organization follows the deferral method of accounting for contributions and reports using fund accounting, and maintains five funds: Operating Fund - Core, Operating Fund - Individualized Agreements, Passport Fund, Internally Restricted Fund, and Invested in Capital Assets Fund.

The Operating Fund is externally restricted and consists of the operating activities of the Core and Individualized Agreements programs. These programs report the Organization's operating activities as set out by budgets established by the Ministry of Children, Community and Social Services.

The Passport Fund is externally restricted and reports the activities related to the Passport program. The Passport program consists of separate funding received from PassportOne and reports expenses related to the purchased support for individuals as contracted by the individuals.

The Internally Restricted Fund reports the Organization's Donation, Rental Property and Purchased Services funds. The Donation Fund was created to account for donations and fundraising activities. The Donation Fund is internally restricted for expenses designated for the personal needs of the supported individuals. The Rental Property Fund was created to account for rental income earned on homes occupied by individuals not supported by the Organization. The Rental Property Fund is internally restricted for expenses designated for the cost of maintaining the home. The Purchased Services Fund reports the revenue and expenses relating to service agreements in place to help meet the needs of the individual, caregivers and other service agencies when other traditional options of services may not be available.

The Invested in Capital Assets Fund reports the assets, liabilities, revenue and expenses related to the tangible capital assets held by the Organization.

Cash and cash equivalents

Cash and cash equivalents include balances with banks and short-term investments with maturities of three months or less. Cash subject to restrictions that prevent its use for current purposes is included in restricted cash.

Tangible capital assets

Purchased tangible capital assets are recorded at cost. Contributed tangible capital assets are recorded at fair value at the date of contribution if fair value can be reasonably determined.

Amortization is provided using the straight-line method at rates intended to amortize the cost of tangible capital assets over their estimated useful lives.

Wethod	Rate
straight-line	25 years
straight-line	3 years
straight-line	3 years
straight-line	5 years
straight-line	3 years
straight-line	5 years
straight-line	15 years
	straight-line straight-line straight-line straight-line straight-line

For the year ended March 31, 2024

2. Significant accounting policies (Continued from previous page)

Long-lived assets

Long-lived assets consist of tangible capital assets. Long-lived assets held for use are measured and amortized as described in the applicable accounting policies.

When the Organization determines that a long-lived asset no longer has any long-term service potential to the Organization, the excess of its net carrying amount over any residual value is recognized as an expense in the statement of operations. Write-downs are not reversed.

Due to MCCSS

The Organization receives funding from the Ministry of Children, Community and Social Services ("MCCSS" or the "Ministry") based on annual budget submissions. The Organization administers the programs on behalf of the Ministry. At year-end, total expenses calculated in accordance with the Ministry guidelines are compared to the approved budget and, at the discretion of the Ministry, any excess funding is refunded to the government agency or affects the funding available to the program in the succeeding year.

Deferred contributions related to tangible capital assets

Deferred contributions related to tangible capital assets represent the unamortized portion of restricted contributions that were used to purchase the Organization's tangible capital assets. Recognition of these amounts as revenue is deferred to periods when the related tangible capital assets are amortized.

Revenue recognition

The Organization uses the deferral method of accounting for contributions and reports on a fund accounting basis. Restricted contributions are recognized as revenue of the appropriate fund in the year in which the related expenses are incurred. All other contributions are recognized as revenue of the appropriate internally restricted fund. Individual rent is recognized as revenue based on occupancy levels when the amount is measurable and collectability is reasonably assured. Individual recoveries and other recoveries are recognized as revenue when the amount is measurable and collectability is reasonably assured.

Employee compensation entitlements

No accrual has been made for employee compensation entitlements. The unrecorded liability for employee compensation entitlements has been estimated to be approximately \$642,790 as at March 31, 2024 (2023 - \$525,979). Employee compensation entitlements are charged to expenses in the year in which payment occurs and are matched with revenue received for that period.

Employee future benefits

The Organization's employee future benefit program consist a of multi-employer defined benefit plan.

The Organization participates in a multi-employer defined benefit plan for which there is insufficient information to apply defined benefit plan accounting principles. Accordingly, the Organization is not able to identify it's share of the plan assets and liabilities, and therefore, the Organization used defined contribution plan accounting principles for this plan.

Contributed materials and services

Contributions of materials and services are recognized both as contributions and expenses in the statement of operations when a fair value can be reasonably estimated and when the materials and services are used in the normal course of the Organization's operations and would otherwise have been purchased.

For the year ended March 31, 2024

2. Significant accounting policies (Continued from previous page)

Measurement uncertainty (use of estimates)

The preparation of financial statements in conformity with Canadian accounting standards for not-for-profit organizations requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements, and the reported amounts of revenue and expenses during the reporting period.

Accounts receivable are stated after evaluation as to their collectability and an appropriate allowance for doubtful accounts is provided where considered necessary.

Accounts payable and accruals are estimated based on historical charges for unbilled goods and services at year-end.

Deferred revenue is estimated based on management's review of revenue received, but unspent at year-end.

Amortization and amortization of deferred capital contributions is based on the estimated useful lives of tangible capital assets.

These estimates and assumptions are reviewed periodically and, as adjustments become necessary they are reported in excess (deficiency) of revenue over expenses in the periods in which they become known.

Financial instruments

The Organization recognizes financial instruments when the Organization becomes party to the contractual provisions of the financial instrument.

Arm's length financial instruments

Financial instruments originated/acquired or issued/assumed in an arm's length transaction ("arm's length financial instruments") are initially recorded at their fair value.

At initial recognition, the Organization may irrevocably elect to subsequently measure any arm's length financial instrument at fair value. The Organization has not made such an election during the year.

The Organization subsequently measures investments in equity instruments quoted in an active market and all derivative instruments, except those designated in a qualifying hedging relationship or that are linked to, and must be settled by delivery of, unquoted equity instruments of another entity, at fair value. Fair value is determined by published price quotations. Investments in equity instruments not quoted in an active market and derivatives that are linked to, and must be settled by delivery of, unquoted equity instruments of another entity, are subsequently measured at cost less impairment. With the exception of financial liabilities indexed to a measure of the Organization's performance or value of its equity and those instruments designated at fair value, all other financial assets and liabilities are subsequently measured at amortized cost.

Transaction costs and financing fees directly attributable to the origination, acquisition, issuance or assumption of financial instruments subsequently measured at fair value are immediately recognized in excess (deficiency) of revenue over expenses. Conversely, transaction costs and financing fees are added to the carrying amount for those financial instruments subsequently measured at cost or amortized cost.

Financial asset impairment

The Organization assesses impairment of all its financial assets measured at cost or amortized cost. The Organization groups assets for impairment testing when there are numerous assets affected by the same factors. Management considers whether the issuer is having significant financial difficulty in determining whether objective evidence of impairment exists. When there is an indication of impairment, the Organization determines whether it has resulted in a significant adverse change in the expected timing or amount of future cash flows during the year.

With the exception of related party debt instruments and related party equity instruments initially measured at cost, the Organization reduces the carrying amount of any impaired financial assets to the highest of: the present value of cash flows expected to be generated by holding the assets; the amount that could be realized by selling the assets at the statement of financial position date; and the amount expected to be realized by exercising any rights to collateral held against those assets.

For the year ended March 31, 2024

2. Significant accounting policies (Continued from previous page)

For related party debt instruments initially measured at cost, the Organization reduces the carrying amount of the asset (or group of assets), to the highest of: the undiscounted cash flows expected to be generated by holding the asset, or group of similar assets, excluding the interest and dividend payments of the instrument; the present value of cash flows expected to be generated by holding the assets; the amount that could be realized by selling the assets at the statement of financial position date; and the amount expected to be realized by exercising any rights to collateral held against those assets.

For related party equity instruments initially measured at cost, the Organization reduces the carrying amount of the asset (or group of assets), to the amount that could be realized by selling the asset(s) at the statement of financial position date.

Any impairment, which is not considered temporary, is included in current year excess (deficiency) of revenue over expenses.

The Organization reverses impairment losses on financial assets when there is a decrease in impairment and the decrease can be objectively related to an event occurring after the impairment loss was recognized. The amount of the reversal is recognized in excess (deficiency) of revenue over expenses in the year the reversal occurs.

3. Interfund balances

The interfund balances are unsecured, non-interest bearing and have no set terms of repayment.

4. Tangible capital assets

Tangisio capital access	Cost	Accumulated amortization	2024 Net book value	2023 Net book value
Land	823,550	-	823,550	596,434
Buildings	4,803,563	3,591,203	1,212,360	1,335,057
Automotive	898,502	788,004	110,498	229,841
Computer equipment	312,933	309,191	3,742	8,513
Equipment	505,904	445,116	60,788	168,731
Furniture and fixtures	100,287	96,882	3,405	24,341
Leasehold improvements	· -	•		46,932
Paved surfaces	17,850	17,850	-	<u> </u>
	7,462,589	5,248,246	2,214,343	2,409,849

Group homes with a carrying value of \$1,197,739 (2023 - \$1,255,429), included in buildings and land above, are available for rent.

5. Deferred revenue

Deferred revenue consists of unspent contributions restricted for program delivery. Recognition of these amounts as revenue is deferred to periods when the specified expenditures are made. Changes in the deferred revenue balance are as follows:

	2024	2023
Balance, beginning of year Amounts received and deferred during the year:	88,949	73,502
Other	12,705	15,447
Balance, end of year	101,654	88,949

For the year ended March 31, 2024

6.	Long-term debt	2024	2023
	Royal Bank of Canada term loan, fully repaid during the year	-	325,415

Less: current portion - 325,415

Interest on long-term debt amounted to \$3,248 (2023 - \$15,577).

7. Deferred capital contributions

Deferred capital contributions consist of the unamortized amount of contributions received for the purchase of tangible capital assets. Recognition of these amounts as revenue is deferred to periods when the related tangible capital assets are amortized. Changes in deferred capital contributions are as follows:

	2024	2023
Balance, beginning of year Less: amounts recognized as revenue during the year	540,901 (29,865)	570,766 (29,865)
Balance, end of year	511,036	540,901

8. Contingencies

The Organization is contingently liable to its funding agencies for any expenses that it may have made in contravention of the contract agreements with these agencies and any surpluses may be subject to recovery, depending on the terms and conditions of the relevant contract agreements. The actual amount of any possible future recovery is unknown at this time.

The Organization is subject to claims arising in the normal course of operations. It is not possible at this time to accurately estimate the potential liability, if any, of the Organization with respect to these claims.

9. Change in invested in capital assets

The change in invested in capital assets is calculated as follows:

3	2024	2023
Purchase of tangible capital assets	290,120	317,185
Loss on disposition of tangible capital assets	(27,922)	(1,221)
Proceeds on disposal of tangible capital assets	(30,566)	-
Amortization expense	(427,138)	(318,854)
Repayment of tangible capital asset financing	325,415	116,344
Amortization of deferred capital contributions	29,865	29,865
	159,774	143,319

10. Credit facilities

The Organization has available a line of credit to a maximum of \$300,000 bearing interest at the bank's prime rate (7.2%), (2023 - prime rate (6.7%)) and is secured by a general security agreement covering all property of the Organization. The balance outstanding at year-end is \$Nil (2023 - \$Nil).

For the year ended March 31, 2024

11. Economic dependence

The Organization's primary source of revenue is provincial government grants. The grant funding can be cancelled if the Organization does not observe certain established guidelines. The Organization's ability to continue viable operations is dependent upon maintaining its right to follow the criteria within the provincial government guidelines. As at the date of these financial statements the Organization believes that it is in compliance with the guidelines.

12. Commitments

The Organization's individuals currently pay total annual rents of approximately \$36,780 for five homes owned by Independence Plus Housing. The lease agreements are signed by the individuals. The individuals deposit funds in trust with the Organization to pay the rents on their behalf. Additionally, the Organization has entered into commitments to rent two properties subject to approximately \$43,980 of annual rent (\$1,750 and \$1,915 per month, expiring June 30, 2024 and June 30, 2025, respectively) for the purpose of housing individuals.

The Organization also occupies leased premises subject to minimum annual rent of \$23,850 plus HST and a portion of property tax of \$1,492 (\$2,370 per month, inclusive of HST and portion of property tax). The lease agreement commenced July 10, 2023 and expires on July 31, 2026.

13. Ontario Public Sector Salary

As required by the Public Sector Disclosure Act (1996), the Organization declares that three employees were paid a salary of \$100,000 or more in the 2023 calendar year.

14. Employee future benefits

A majority of the employees of the Organization are members of the Healthcare of Ontario Pension Plan (the "Plan"), which is a multi-employer defined benefit pension plan available to all eligible employees of the participating members of the Ontario Hospital Association. Plan members will receive benefits based on the length of service and on the average of annualized earnings during the five consecutive years prior to retirement, termination or death, that provide the highest average earnings.

Pension expense is based on the Plan management's best estimates, in consultation with its actuaries, of the amount, together with contributions by employees, required to provide a high level of assurance that benefits will be fully represented by fund assets at retirement, as provided by the Plan. The funding objective is for employer contributions to the Plan to remain a constant percentage of employees' contributions.

Variances between actuarial funding estimates and actual experience may be material and any differences are to be funded proportionately by the employees and the employer. The most recent actuarial valuation of the Plan as at December 31, 2023 indicates the Plan is 115% funded and the Plan's Board of Trustees have set 2024 contribution rates at the 2023 level. The majority of employees of the Organization are members of Healthcare of Ontario Pension Plan. Contributions to the Plan made during the year by the Organization on behalf of its employees amounted to \$893,864 (2023 - \$798,148) and are included in the statement of operations.

15. Financial instruments

The Organization, as part of its operations, carries a number of financial instruments. It is management's opinion that the Organization is not exposed to significant interest, currency, credit, liquidity or other price risks arising from these financial instruments except as otherwise disclosed.

Liquidity risk

Liquidity risk is the risk that the Organization will encounter difficulty in meeting obligations associated with financial liabilities. The Organization enters into transactions to purchase goods and services on credit for which repayment is required at various maturity dates.

OPTIONS NORTHWEST Personal Support Services Schedule 1 - Schedule of Expenses For the year ended March 31, 2024

	Operating Fund - Core	Operating Fund - Individualized Agreements	Passport Fund	Internally Restricted Fund	Invested in Capital Assets Fund	2024	2023
Expenses							
Salaries and benefits	16,507,908	732,900	237,130	108,660	-	17,586,598	15,900,875
Salaries and benefits - wage enhancement	· -	128,572	-	-	-	128,572	1,314,937
Staff training	55,569	· -	-	-	-	55,569	66,681
Building occupancy	1,112,848	-	-	6,738	-	1,119,586	943,714
Travel and communication	219,340	25,990	27,418	1,883	-	274,631	258,085
Supplies and equipment	610,224	9,912	57,244	2,820	-	680,200	1,123,574
Other program service expenditure	594,017	780,326	1,967	6,850	-	1,383,160	1,448,394
	19,099,906	1,677,700	323,759	126,951	-	21,228,316	21,056,260

OPTIONS NORTHWEST Personal Support Services Schedule 2 - Schedule of Operating Fund - Core Revenue and Expenses For the year ended March 31, 2024

	Administration (unaudited)	Program Management (unaudited)	Supportive Living (unaudited)	Intensive Support (unaudited)	Supported Independent Living (unaudited)	Home Share (unaudited)	Community Participation Supports (unaudited)	Community Resource Team Adults (unaudited)	Community Resource Team Child Welfare (unaudited)	2024 (unaudited)	2023 (unaudited)
Revenue											
Ministry of Children, Community and Social Services	-	-	12,400,657	2,375,009	1,458,208	385,914	66,019	881,294	90,000	17,657,101	15,253,737
MCCSS - wage enhancement	-	-	-	-	-	-	-	-	-	-	1,281,697
MCCSS - project approval	-	-	-	-	-	-	-	-	-	-	7,313
MCCSS - psychology assessments	-	-	-	-	-	-	-	54,000	-	54,000	58,504
MCCSS - temporary retention incentive for nurses	-	-	-	-	-	-	-	-	-	-	9,253
	-	-	12,400,657	2,375,009	1,458,208	385,914	66,019	935,294	90,000	17,711,101	16,610,504
Individual rent and recoveries	-	-	974,795	58,515	-	-	-	_	-	1,033,310	964,656
Interest earned	-	120,268	-	-	-	-	-	-	-	120,268	80,936
Other recoveries	25,027	122,471	33,069	-	-	-	-	54,660	-	235,227	470,968
	25,027	242,739	13,408,521	2,433,524	1,458,208	385,914	66,019	989,954	90,000	19,099,906	18,127,064
Expenses											
Salaries and benefits	1,421,786	1,195,344	10,489,423	1,956,729	624,611	11,004	14,094	704,950	89,967	16,507,908	14,031,426
Salaries and benefits - wage enhancement	-	-	-	-	-	-	-	-	-		1,040,135
Staff training	33,811	11,821	-	1,890	225	-	-	7,822	-	55,569	66,681
Building occupancy	126,329	707,405	186,268	65,174	20,676	-	-	6,996	-	1,112,848	935,652
Travel and communication	8,929	98,331	62,508	7,781	21,247	1,505	460	18,579	-	219,340	210,256
Supplies and equipment	21,658	106,886	403,971	33,654	35,894	136	135	7,845	45	610,224	1,014,698
Other program service expenditure	98,577	259,071	-	-	63,926	66,065	-	106,378	-	594,017	512,037
Project approval	-	-	-	-	-	-	-	-	-	-	7,313
Allocated program management	-	(2,136,119)	1,759,872	159,480	189,847	22,456	4,464	-	-	-	-
Allocated administration	(1,686,063)	-	1,185,473	225,133	139,401	36,892	6,311	92,853	-	-	-
	25,027	242,739	14,087,515	2,449,841	1,095,827	138,058	25,464	945,423	90,012	19,099,906	17,818,198
Excess (deficiency) of revenue over expenses	-	-	(678,994)	(16,317)	362,381	247,856	40,555	44,531	(12)	-	308,866

OPTIONS NORTHWEST Personal Support Services

Schedule 3 - Schedule of Operating Fund - Individualized Agreements Revenue and Expenses

For the year ended March 31, 2024

			Cupported	Community				
	Intensive	Host	Supported	Community		M/aga		
			Independent	Participation	Doonito	Wage	2024	2022
	Support	Family	Living	Supports	Respite	Enhancement	2024	2023
	(unaudited)	(unaudited)	(unaudited)	(unaudited)	(unaudited)	(unaudited)	(unaudited)	(unaudited)
Revenue								
Ministry of Children, Community and Social Services	292,701	356,275	609,643	127,813	305,170	-	1,691,602	2,749,492
MCCSS - wage enhancement	-	-	-	-	-	-	-	274,802
	292,701	356,275	609,643	127,813	305,170	-	1,691,602	3,024,294
Other recoveries	-	-	33,248	-	-	-	33,248	
	292,701	356,275	642,891	127,813	305,170	-	1,724,850	3,024,294
Expenses								
Salaries and benefits	147,497	108,069	333,117	-	144,217	-	732,900	1,680,782
Salaries and benefits - wage enhancement	-	-	-	-	-	128,572	128,572	274,802
Travel and communication	1,300	1,770	10,232	12,688	-	-	25,990	27,053
Supplies and equipment	45	4,770	2,189	2,908	-	-	9,912	35,130
Other program service expenditure	107,809	246,414	272,237	101,094	52,772	-	780,326	922,783
	256,651	361,023	617,775	116,690	196,989	128,572	1,677,700	2,940,550
Excess (deficiency) of revenue over expenses	36,050	(4,748)	25,116	11,123	108,181	(128,572)	47,150	83,744

OPTIONS NORTHWEST Personal Support Services Schedule 4 - Schedule of Operating Fund - Ministry of Children, Community, and Social Services Funded Programs For the year ended March 31, 2024

	DSRS - Adults'	Adults' DS	Child Welfare			
	Community	Community	Community and	Wage		
	Accommodation	Support Services	Prevention Supports	Enhancement	2024	2023
	(unaudited)	(unaudited)	(unaudited)	(unaudited)	(unaudited)	(unaudited)
Revenue						
Ministry of Children, Community and Social Services	17,878,407	1,380,296	90,000	-	19,348,703	18,003,229
MCCSS - wage enhancement	-	-	-	-	-	1,556,499
MCCSS - project approval	=	=	=	=	-	7,313
MCCSS - psychology assessments	=	54,000	-	-	54,000	58,504
MCCSS - temporary retention incentive for nurses	-	=	=	=	-	9,253
	17,878,407	1,434,296	90,000	-	19,402,703	19,634,798
Individual rent and recoveries	1,033,310	-	-	-	1,033,310	964,656
Other recoveries	66,317	54,660	-	-	120,977	200,229
	18,978,034	1,488,956	90,000	-	20,556,990	20,799,683
Expenses						
Salaries and benefits	13,670,450	863,261	89,967	-	14,623,678	13,197,589
Salaries and benefits - wage enhancement	-	-	-	128,572	128,572	1,314,937
Staff training	2,115	7,822	-	-	9,937	11,328
Building occupancy	272,118	6,996	-	-	279,114	277,967
Travel and communication	106,343	31,727	-	-	138,070	134,217
Supplies and equipment	480,659	10,888	45	-	491,592	519,798
Other program service expenditure	756,451	260,244	=	=	1,016,695	1,113,712
Allocated program management	2,131,655	4,464	-	-	2,136,119	2,238,068
Allocated central administration	1,586,899	99,164	-	-	1,686,063	1,599,457
	19,006,690	1,284,566	90,012	128,572	20,509,840	20,407,073
Excess (deficiency) of revenue over expenses	(28,656)	204,390	(12)	(128,572)	47,150	392,610

OPTIONS NORTHWEST Personal Support ServicesSchedule 5 - Schedule of Passport Fund Revenue and Expenses

For the year ended March 31, 2024

	2024 (unaudited)	2023 (unaudited)
Revenue	(unaudited)	(unaudited)
Other recoveries	397,956	265,062
Expenses		
Salaries and benefits	237,130	154,284
Travel and communication	27,418	20,776
Supplies and equipment	57,244	61,003
Other program service expenditure	1,967	1,661
	323,759	237,724
Excess of revenue over expenses	74,197	27,338

OPTIONS NORTHWEST Personal Support Services

Schedule 6 - Schedule of Internally Restricted Fund Revenue and Expenses For the year ended March 31, 2024

	Donation Fund (unaudited)	Rental Property Fund (unaudited)	Purchased Services Fund (unaudited)	2024 (unaudited)	2023 (unaudited)
Revenue					
Other recoveries	12,704	10,941	136,150	159,795	67,549
Expenses					
Salaries and benefits	-	-	108,660	108,660	34,383
Building occupancy	-	6,738	-	6,738	8,062
Travel and communication	-	-	1,883	1,883	-
Supplies and equipment	379	2,441	-	2,820	12,743
Other program service expenditure	6,850	-	-	6,850	4,600
	7,229	9,179	110,543	126,951	59,788
Excess of revenue over expenses	5,475	1,762	25,607	32,844	7,761